

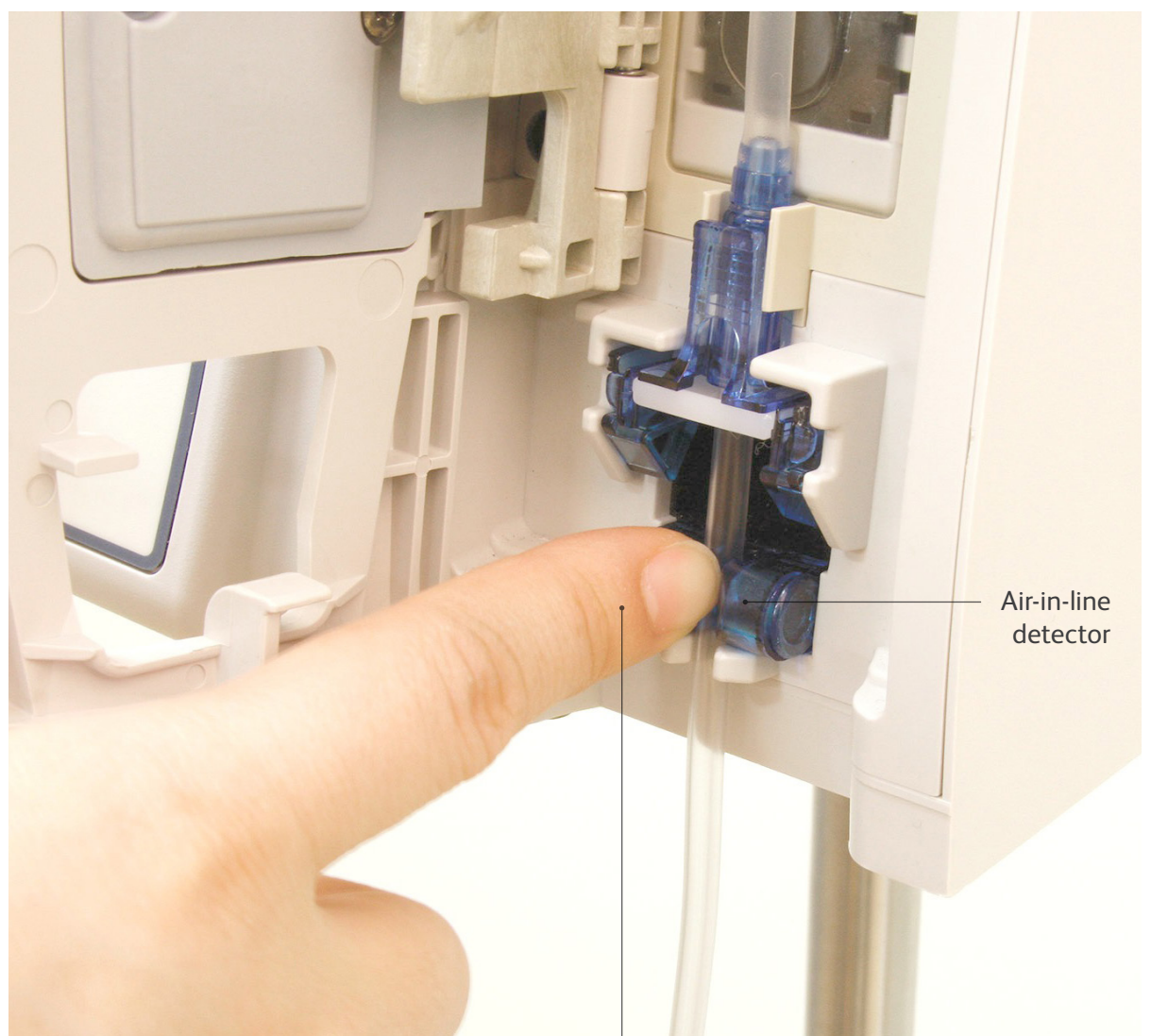
# Troubleshooting nuisance air-in-line alarms

## Alaris™ Pump module

A user may experience nuisance air-in-line alarms (*when no air is visible in the tubing near the air-in-line detector*) when a set is loaded improperly or when a sensor needs to be replaced.

When loading the administration set into the Alaris™ Pump module, the tubing needs to be **pushed back into the air-in-line detector**. If it is not pushed back far enough, the air-in-line detector will sense air behind the tubing and alarm.

If you have confirmed that the tubing is properly pushed back into the air-in-line detector and the pump continues to alarm, take the device out of service and send it to your hospital biomedical engineering department.



Use a fingertip to firmly push the tubing toward the back of the air-in-line detector.

For product support, contact Customer Advocacy at **888.812.3266** or email [customerfeedback@bd.com](mailto:customerfeedback@bd.com).  
For technical support, contact Instrument Technical Support at **888.812.3648**.  
For product orders, contact Customer Order Management at **800.482.4822**.

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