

Online training resources for the Knowledge Portal for Pyxis™ medication technologies

Learn more about Knowledge Portal for Pyxis™ medication technologies. Check out the many ways we can help enhance your user experience.



Live training webcast

Please join the bi-monthly training webcast with an experienced clinical consultant for an overview of the Knowledge Portal. Go to bd.com/medtrainingseries to register for an upcoming session. We look forward to working with you and supporting your data needs.

Self-paced online training

We offer online training you can complete at your own pace, share with others and access as many times as you need. *It is recommended that you take this course prior to attending the online users group to gain a fundamental understanding of the product.*

- Visit the Customer Learning Portal (CLP) at bd.com/CLP and select *New User Registration*.
- Use the search function to locate the desired course (e.g., *Knowledge Portal, Data Insight*).

Monthly online users group

Join us to learn how you can leverage data to address key issues; join us for a monthly users group. The group allows you to gain a better understanding of best practices, learn how others use the product and receive additional training, tips and tricks. The one-hour webinar is held on the third Thursday of each month from 11 a.m.–noon PT.

Information for each monthly call:

- Calendar invite for visual/web login
 - URL: bd.com/KPmed
 - Toll-free phone number **877.933.9520**
 - Attendee access code: **275 451 14**

Online toolkit

The online toolkit contains several resources to help customers learn Knowledge Portal and Data Insights for day-to-day use—and remove variability within an organization.

- Location
 - Once you log in to the Knowledge Portal, select the **Help** link in the top right corner for all your product support needs.
- Contents
 - Users guide
 - FAQs
 - Data problem-solving techniques
 - Online training and registration
 - Monthly users group details

BD
San Diego, CA

bd.com/KPmed

